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OFFICE	DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT (ALL OFFICES)								
PROCEDURE TITLE	PROCESS MONITORING AND MEASUREMENT								
OBJECTIVE STATEMENT	 60% of assisted Local Government Unit (LGUs) are implementing relevant policies, plans, programs/ projects and/or systems on various governance projects; 								
	2. 100% of LGUs provided with capacity-building/TA services on various governance areas;								
	3. 5% of LGUs consistently receive awards/incentives for good local governance;								
	4. 10% of LGUs passed the criteria for good governance;								
	5. 100% of SGLG passers or PCF qualifiers provided with recognition or incentives in accordance to set timelines;								
	6. 100% of LGUs assessed on good local governance;								
	7. 80% of QMS quality objectives are achieved;								
	8. 80% overall Client Satisfaction Score;								
	9. Consistent eligibility for Performance-Based Bonus (PBB) LOADED and/or PRINTED.								
CURRENT PERIOD	Always refer to the Documented Information Management System for the Controlled Copy								

	I	NDICATORS	Year	Year	Year	TOTAL
	jective 1: 60% of assisted L vernance projects.	ocal Government Unit (LGUs) are implementing	g relevant policie	es, plans, programs	s/ projects and/or	systems on various
A	Total number of assisted PC them	Ms implementing undertakings expected from				
B	Total number of PCMs exclu	iding BARMM				
С	Formula: $\frac{A}{B} \times 100$	Target Result: 60%				
D	Gap Analysis: (In case the o not met)	bjective is not met, put your analysis why it is				





	INDICA	TORS	Year	Year	Year	TOTAL
Ob		ith capacity-building/TA services on vari	ous governance	areas.		
A		ed provided with pertinent capacity				
B	Total number of PCMs excluding BA	ARMM				
С	Formula: $\frac{A}{B} \times 100$	Target Result: 100%				
D	Gap Analysis: (In case the objective not met)	e is not met, put your analysis why it is				
Ob	jective 3: 5% of LGUs consistently r	eceive awards/incentives for good local g	overnance.			
A	Total number of PCMs that are const to the current year	stently SGLG passers from the prior year This document is UNCONTROLLED wh Always refer to the Documented Information M	en DOWNLOADED a	nd/or PRINTED.		
B	Total number of SGLG Passers from	prior year	lanagement System I	or the Controlled Copy		
С	Formula: $\frac{A}{B} \times 100$	Target Result: 5%				
D	Gap Analysis: (In case the objective not met)	e is not met, put your analysis why it is				
Ob	jective 4: 10% of LGUs passed the o	riteria for good governance.				
A	Total number of PCMs that passed	the criteria for good governance				
B	Total number of PCMs					
С	Formula: $\frac{A}{B} \times 100$	Target Result: 10%				
D	Gap Analysis: (In case the objectiv not met)	e is not met, put your analysis why it is				



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	INDICA	ATORS					Year		Y	ear		Yea	r	Т	OTAL
Ob	jective 5: 100% of SGLG passers or	PCF qualifiers pro	ovided	with re	cognitio	on or inc	centives	in acc	ordanc	e to set	timeli	nes.			
A SGLG passers or PCF qualifiers provided with PCF in accordance to set timelines															
B Total number of SGLG passers or PCF qualifiers															
C Formula: $\frac{A}{B} \times 100$ Target Result: 100%															
D	Gap Analysis: (In case the objective not met)	e is not met, put y	our an	alysis v	vhy it is										
Ob	jective 6: 100% of LGUs assessed of	on good local gove	ernanc	е											
A Total number of PCMs assessed in local governance															
B	Total number of PCMs	This do	cument i	s UNCONI	ROLLED v	when DOV	VNLOADE	D and/or	PRINTE	D.					
С	Formula: $\frac{A}{B} \times 100$	Target Result	:100%	umented II	nformation	Manager	nent Syste	em for the	e Contro	lled Copy					
D	Gap Analysis: (In case the objectiv not met)	e is not met, put y	our ar	nalysis v	vhy it is								1		
	INDICATORS		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Ob	jective 7: 80% of QMS quality obje	ctives are achieve	d.											· · · · · · · · · · · · · · · · · · ·	
A	Total number of Quality Objective	es met													
B	Total number of Quality Objective month	es for the													
С	Formula: $\frac{A}{B} \times 100$ Targe	$\frac{A}{B} \times 100$ Target Result: 80%													
D	Gap Analysis: (In case the objectiv put your analysis why it is not me									1					



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INDICATORS			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Ob	jective 8: 80% overall Client	t Satisfaction Score.													
A	Total of responses with rating of "Agree" or "Strongly Agree" in all Service Quality Dimensions (SQDs)														
B	Total number of responses	received													
С	Formula: $\frac{A}{B} \times 100$	Target Result: 80%													
D	Gap Analysis: (In case the put your analysis why it is														
	INDICATO	RS		Year			Year					Year			
Obj	jective 9: Consistent eligibi	ility for Performance I	ased B	onus (P	BB) LLEI	D when D	OWNLOAD	DED and/o	or PRINTE	ED.					
A	PBB Eligible Status T	Always refer 'arget: Eligible	to the Do	cumented	mormati	on Manag	ement Sys	stem for t	ne Contro	onea Cop					
B	Gap Analysis: (In case the put your analysis why it is														



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